

# FAQ'S



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Q: Does Villas Brazil have private parking?

A: No, we don't provide private parking at any of our restaurants, but we do have parking spaces near the restaurants.

Q: What vegetarian options are available at Villas Brazil?

A: We have a salad bar with up to 15 different kinds of salads and 14 hot dishes, primarily vegetarian options, such as Brazilian beans stew, grilled vegetables, and fried banana.

Q: Are children allowed at Villas Brazil?

A: Yes, children are welcome at Villas Brazil. We have a special kids price of £9.95 for children up to the age of 10, and children under 3 years old eat for free.

Q: What food can I eat if I have a nut allergy?

A: Please speak to a member of staff who have been specially trained to provide all the information you might need regarding allergies.

Q: Can I bring my own wine to Villas Brazil?

A: Yes, you can bring your own wine, but we charge a corkage fee of £12.50 per bottle.

Q: Can I bring my own cake to Villas Brazil? A: Yes, you can bring your own cake. If it's your birthday, we will even personally sing HAPPY BIRTHDAY to you.

Q: What is Villas Brazil's VAT number?

A: You will find our VAT number at the bottom of your receipt.

Q: Do I need to pay a deposit to secure a reservation?

A: Yes, for 2 or more people, we require a debit or credit card to be taken on the reservation link when booking on our website. This is to hold the table, but we don't take any deposit to secure the table. A charge of £25.00 will be made if the customer doesn't cancel 24 hours before the booking

Q: Why do I have to leave my debit or credit card details when making a reservation?

A: This is to ensure that we can hold the table for you.

Q: Can I decorate a table at Villas Brazil?

A: Yes, you can decorate a table, but please let us know in advance about our table availability when booking on the website.

Q: Can I hire the whole restaurant at Villas Brazil?

A: We do offer private party areas in many locations. Please contact the head office at [info@villasbrazil.co.uk](mailto:info@villasbrazil.co.uk) for more details.

Q: Does Villas Brazil cater for weddings?

A: Yes, we have hosted many wedding celebrations. Please contact the head office at [info@villasbrazil.co.uk](mailto:info@villasbrazil.co.uk) for more information.

Q: What should I do if I have a complaint about Villas Brazil?

A: Please contact us by email at [info@villasbrazil.co.uk](mailto:info@villasbrazil.co.uk), and one of our members will be in contact with you shortly.

Q: Can I work for Villas Brazil?

A: Yes, we are always looking for new members to join the Villas Brazil family. Please fill out the careers enquiry form, and we will contact you.

Q: Does Villas Brazil cater for gluten-free diets?

A: All of our meats are gluten-free.

